

Washington Parish Communications District

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FOR IMMEDIATE RELEASE

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James Coleman, Chairman of the parish's 9-1-1 system, has been recently certified as an Emergency Number Professional (ENP) by the National Emergency Number Association (NENA). In the 9-1-1 industry, NENA is widely recognized as the standard-setting organization, and its members are the experts in 9-1-1 telephony. NENA's Mission is to foster the technological advancement, availability and implementation of a universal emergency telephone number system (9-1-1).

To qualify for this certification, Coleman met established education and professional experience criteria and passed a national certification examination conducted two times per year. This professional recognition requires that the candidate demonstrate a mastery of the comprehensive knowledge base required for emergency number program management.

Washington Parish now joins seven other parishes in Louisiana with NENA certified ENP's.

When asked about this, Coleman said that the certification is accepted by government agencies as an indication of professional competence. He went on to say, "Hopefully, this acceptance will help Washington Parish in obtaining the funds necessary to further improve its 9-1-1 communications and emergency management system".

The plans for these improvements can be found at www.wpcde-911.com .